

From 26 May 2024 to 22 June 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
NORTHERN	3142 (5.4%)	3855.0 (6.1%)	61.7%	81.2%	98.1%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	57 1.2%	325 6.3%	68.4%	85.0%	98.4%	13 0.3%	2 0%	0 0%
Lancashire & Cumbria Local	8 0.2%	352.5 7.3%	63.3%	81.4%	98.0%	15 0.3%	1 0%	0 0%
West & North Yorkshire Inter Urban	703 7.7%	680 6.9%	48.0%	72.0%	97.0%	46 0.5%	10 0.1%	0 0%
West & North Yorkshire Local	503 5.0%	377 3.7%	64.2%	84.7%	98.7%	18 0.2%	0 0%	2 0%
South & East Yorkshire Inter Urban	61 1.3%	419 8.2%	65.8%	84.1%	98.3%	14 0.3%	3 0.1%	0 0%
South & East Yorkshire	208 5.3%	287 6.8%	68.1%	85.9%	98.7%	4 0.1%	1 0%	0 0%
North Manchester	516 12.9%	379 8.5%	59.7%	78.0%	97.8%	21 0.5%	1 0%	0 0%
Merseyrail City Lines	275 9.2%	188.5 6.2%	51.1%	72.2%	97.3%	13 0.4%	0 0%	0 0%
South Manchester	379 4.0%	398.5 3.9%	68.1%	87.3%	99.0%	13 0.1%	2 0%	0 0%
Lancashire & Cumbria Inter Urban	432 9.4%	448.5 7.7%	63.5%	80.9%	97.9%	9 0.2%	1 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

29 May	Freight train failure - Rishton
30 May	WW2 device found - Meadowhall
31 May	Signalling fault - Hull
2 June	Overrunning engineering work - Leeds
11 June	Trespass - Halifax

The above incidents had a combined impact of 230 cancellations and 6,540 minutes delay which resulted in disruption to 581 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late