

# From 18 August 2024 to 14 September 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>NORTHERN</b>	4161 (6.9%)	4537.0 (6.9%)	58.1%	78.2%	97.3%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	52 1.1%	347.5 6.8%	66.8%	84.3%	98.5%	10 0.2%	1 0%	0 0%
Lancashire & Cumbria Local	22 0.5%	394 7.8%	61.5%	80.2%	98.0%	5 0.1%	1 0%	0 0%
West & North Yorkshire Inter Urban	894 9.4%	594 6.0%	44.8%	68.5%	96.5%	60 0.6%	9 0.1%	2 0%
West & North Yorkshire Local	604 5.7%	507 4.5%	62.3%	83.8%	98.3%	31 0.3%	12 0.1%	0 0%
South & East Yorkshire Inter Urban	94 2.0%	270.5 5.3%	63.9%	82.8%	97.6%	33 0.6%	7 0.1%	0 0%
South & East Yorkshire	121 3.1%	279 6.6%	66.7%	84.4%	97.6%	35 0.8%	2 0%	0 0%
North Manchester	559 12.4%	534.5 10.3%	57.8%	76.3%	96.5%	26 0.5%	3 0.1%	0 0%
Merseyrail City Lines	590 19.9%	377 11.6%	43.7%	65.5%	94.8%	32 1.0%	2 0.1%	1 0%
South Manchester	658 7.1%	525 5.2%	60.7%	81.8%	98.2%	37 0.4%	7 0.1%	2 0%
Lancashire & Cumbria Inter Urban	567 12.4%	708.5 11.2%	58.0%	75.2%	96.2%	31 0.5%	0 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

<b>22 August</b>	<b>Points failure - Edge Hill</b>
<b>23 August</b>	<b>Tree on line - Halifax</b>
<b>23 August</b>	<b>Storm - Preston</b>
<b>23 August</b>	<b>Storm - Liverpool Lime Street</b>
<b>26 August</b>	<b>Points failure - Edge Hill</b>

The above incidents had a combined impact of 262 cancellations and 6,473 minutes delay which resulted in disruption to 756 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late