

# From 15 September 2024 to 12 October 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>NORTHERN</b>	4090 (6.8%)	4415.0 (6.8%)	54.2%	75.7%	97.2%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	62 1.5%	705.5 14.0%	60.6%	79.1%	97.1%	18 0.4%	2 0%	0 0%
Lancashire & Cumbria Local	30 0.7%	285.5 5.7%	59.8%	79.1%	98.1%	13 0.3%	0 0%	0 0%
West & North Yorkshire Inter Urban	936 9.9%	621 6.3%	41.0%	65.4%	96.2%	73 0.7%	4 0%	1 0%
West & North Yorkshire Local	407 3.9%	375.5 3.4%	58.3%	81.8%	98.6%	15 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	83 1.8%	328 6.5%	60.8%	81.1%	98.0%	17 0.3%	3 0.1%	0 0%
South & East Yorkshire	154 3.9%	257.5 6.1%	61.3%	81.6%	98.8%	11 0.3%	0 0%	0 0%
North Manchester	804 17.8%	440.5 8.7%	55.7%	74.3%	96.6%	28 0.6%	2 0%	0 0%
Merseyrail City Lines	476 15.8%	327 10.1%	42.2%	64.7%	95.2%	22 0.7%	4 0.1%	0 0%
South Manchester	600 6.4%	505 5.0%	55.8%	78.7%	97.7%	48 0.5%	5 0%	1 0%
Lancashire & Cumbria Inter Urban	538 13.0%	569.5 9.1%	54.5%	73.8%	95.7%	30 0.5%	2 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

<b>30 September</b>	<b>Signalling equipment failure - Yarm</b>
<b>30 September</b>	<b>Signal cable damage - Mexborough</b>
<b>7 October</b>	<b>Vandalism of signal cables - Rose Grove</b>
<b>11 October</b>	<b>Overhead lines fault - Stockport</b>
<b>12 October</b>	<b>Trespass - Mytholmroyd</b>

The above incidents had a combined impact of 294 cancellations and 7,985 minutes delay which resulted in disruption to 841 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late