

From 13 October 2024 to 9 November 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
NORTHERN	3476 (6.0%)	5197.5 (8.1%)	48.5%	71.0%	96.7%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	28 0.6%	494.5 9.5%	57.7%	76.5%	97.0%	23 0.4%	3 0.1%	0 0%
Lancashire & Cumbria Local	40 1.0%	322.5 6.8%	50.9%	73.5%	97.7%	7 0.1%	2 0%	0 0%
West & North Yorkshire Inter Urban	621 6.8%	667 6.7%	34.3%	57.7%	94.7%	100 1.0%	6 0.1%	0 0%
West & North Yorkshire Local	326 3.0%	437.5 4.0%	51.9%	76.0%	97.8%	28 0.3%	1 0%	0 0%
South & East Yorkshire Inter Urban	90 2.0%	480 9.5%	49.4%	70.9%	96.0%	47 0.9%	4 0.1%	1 0%
South & East Yorkshire	156 4.2%	452.5 10.7%	52.9%	73.3%	97.1%	24 0.6%	4 0.1%	0 0%
North Manchester	787 19.7%	445.5 9.8%	51.3%	71.3%	97.1%	22 0.5%	1 0%	0 0%
Merseyrail City Lines	349 12.1%	315 10.1%	38.5%	61.5%	94.9%	31 1.0%	0 0%	0 0%
South Manchester	517 5.7%	916.5 9.0%	51.8%	76.8%	97.9%	44 0.4%	6 0.1%	2 0%
Lancashire & Cumbria Inter Urban	562 12.5%	666.5 11.0%	51.2%	72.8%	96.7%	23 0.4%	2 0%	0 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

15 October	Power failure - Rochdale
28 October	Signal failure - Halifax
2 November	Trespass - Levenshulme
4 November	Signal failure - Thornaby
9 November	Bridge damage - Brighouse

The above incidents had a combined impact of 443 cancellations and 10,533 minutes delay which resulted in disruption to 933 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late