

# From 10 November 2024 to 7 December 2024

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
<b>NORTHERN</b>	3348 (5.7%)	5028.5 (7.8%)	47.7%	69.5%	96.0%

## Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	94 2.1%	460 9.0%	57.6%	75.6%	96.0%	43 0.8%	4 0.1%	0 0%
Lancashire & Cumbria Local	33 0.8%	372 7.8%	52.1%	72.8%	96.5%	24 0.5%	6 0.1%	0 0%
West & North Yorkshire Inter Urban	732 8.0%	674 6.8%	33.0%	55.8%	93.5%	168 1.7%	6 0.1%	0 0%
West & North Yorkshire Local	438 4.0%	542 4.7%	52.8%	76.1%	97.7%	37 0.3%	1 0%	0 0%
South & East Yorkshire Inter Urban	87 1.9%	330 6.5%	46.7%	68.9%	95.3%	48 0.9%	5 0.1%	1 0%
South & East Yorkshire	165 4.3%	344.5 8.1%	50.7%	71.9%	97.0%	23 0.5%	2 0%	0 0%
North Manchester	709 18.1%	502.5 11.1%	48.7%	69.5%	96.2%	25 0.6%	0 0%	0 0%
Merseyrail City Lines	269 9.4%	346 11.1%	35.4%	57.9%	94.2%	23 0.7%	0 0%	0 0%
South Manchester	352 3.7%	651.5 6.3%	50.4%	74.4%	97.4%	56 0.5%	7 0.1%	2 0%
Lancashire & Cumbria Inter Urban	469 10.5%	806 13.2%	52.1%	71.6%	95.6%	27 0.4%	6 0.1%	2 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

<b>21 November</b>	<b>Signal failure - Halifax</b>
<b>23 November</b>	<b>Flooding - Ulverston</b>
<b>23 November</b>	<b>Flooding - Rose Grove</b>
<b>5 December</b>	<b>Overhead line fault - Outwood</b>
<b>5 December</b>	<b>Flooding - Leeds</b>

The above incidents had a combined impact of 400 cancellations and 5,751 minutes delay which resulted in disruption to 746 Northern services.

### Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late