

From 8 December 2024 to 4 January 2025

	Short Formed	All cancellations	On Time	Time to 3	Time to 15
NORTHERN	3794 (7.2%)	5021.5 (8.7%)	55.9%	76.4%	97.4%

Our Service Group Performance

	Short Formed	All Cancellations	On Time	Time to 3	Time to 15	30-59	60-119	120+
Tyne, Tees & Wear	76 1.5%	451 8.2%	66.2%	82.6%	98.2%	16 0.3%	0 0%	1 0%
Lancashire & Cumbria Local	47 1.3%	360 8.7%	61.6%	80.9%	97.7%	8 0.2%	3 0.1%	1 0%
West & North Yorkshire Inter Urban	851 10.2%	598.5 6.7%	43.5%	66.4%	95.8%	65 0.7%	6 0.1%	0 0%
West & North Yorkshire Local	605 5.9%	420 4.0%	61.1%	83.1%	98.6%	14 0.1%	0 0%	0 0%
South & East Yorkshire Inter Urban	104 2.5%	430 9.4%	58.2%	78.7%	97.7%	23 0.5%	0 0%	0 0%
South & East Yorkshire	455 14.0%	553.5 14.5%	56.3%	76.3%	97.0%	21 0.5%	1 0%	0 0%
North Manchester	678 19.7%	449.5 11.4%	57.8%	76.8%	98.2%	14 0.4%	2 0.1%	0 0%
Merseyrail City Lines	285 12.1%	371.5 14.1%	41.2%	63.7%	95.0%	16 0.6%	0 0%	0 0%
South Manchester	289 3.8%	769 9.3%	58.2%	80.0%	98.4%	22 0.3%	3 0%	0 0%
Lancashire & Cumbria Inter Urban	404 8.2%	618.5 12.2%	57.0%	74.6%	96.2%	21 0.4%	2 0%	1 0%

Unfortunately things don't always go to plan. The following incidents caused significant delay and cancellations:

13 December	Track fault - Barnsley
31 December	Flooding - Heald Green
1 January	Flooding - Belle Vue
1 January	Flooding - Rochdale
3 January	Train fault - Salford Crescent

The above incidents had a combined impact of 426 cancellations and 4,248 minutes delay which resulted in disruption to 856 Northern services.

Definitions

Short Formed	Services run with less than planned capacity
All cancellations	Services subject to cancellation (full/part)
On Time	Percentage of Recorded Station Stops called at on time or early
Time to 3	Percentage of Recorded Station Stops called at within 3 minutes of the planned time
Time to 15	Percentage of Recorded Station Stops called at within 15 minutes of the planned time
30-59	Services arriving at the planned destination between 30 minutes and 59 minutes late
60-119	Services arriving at the planned destination between 60 minutes and 119 minutes late
120+	Services arriving at the planned destination more than 119 minutes late