

Financial Year & Period	Station Name	Station Facility Owner	Time To 3 %	Cancellations %
2024/25_P12	Accrington	Northern Trains	84.0%	5.6%
2024/25_P12	Adlington (Cheshire)	Northern Trains	87.3%	1.1%
2024/25_P12	Adlington (Lancashire)	Northern Trains	62.1%	4.8%
2024/25_P12	Adwick	Northern Trains	88.3%	1.5%
2024/25_P12	Alderley Edge	Northern Trains	85.2%	1.3%
2024/25_P12	Allens West	Northern Trains	88.9%	0.9%
2024/25_P12	Alnmouth	Northern Trains	75.9%	1.5%
2024/25_P12	Althorpe	Northern Trains	88.2%	0.0%
2024/25_P12	Altrincham	Northern Trains	88.8%	1.4%
2024/25_P12	Apperley Bridge	Northern Trains	92.1%	1.0%
2024/25_P12	Appleby	Northern Trains	85.8%	0.2%
2024/25_P12	Arnside	Northern Trains	70.9%	5.1%
2024/25_P12	Ashburys	Northern Trains	90.9%	2.2%
2024/25_P12	Askam	Northern Trains	74.1%	2.5%
2024/25_P12	Atherton	Northern Trains	89.0%	3.5%
2024/25_P12	Baildon	Northern Trains	90.9%	0.7%
2024/25_P12	Bamber Bridge	Northern Trains	87.3%	4.0%
2024/25_P12	Barnsley	Northern Trains	84.3%	1.5%
2024/25_P12	Barrow-In-Furness	Northern Trains	79.4%	3.1%
2024/25_P12	Batley	Northern Trains	64.1%	2.5%
2024/25_P12	Ben Rhydding	Northern Trains	86.5%	0.8%
2024/25_P12	Bentley (South Yorkshire)	Northern Trains	87.2%	1.5%
2024/25_P12	Beverley	Northern Trains	84.1%	5.4%
2024/25_P12	Billingham	Northern Trains	65.9%	3.3%
2024/25_P12	Bingley	Northern Trains	89.2%	0.9%
2024/25_P12	Bishop Auckland	Northern Trains	81.7%	2.9%
2024/25_P12	Blackburn	Northern Trains	82.5%	4.0%
2024/25_P12	Blackpool North	Northern Trains	84.6%	5.3%
2024/25_P12	Blackpool South	Northern Trains	86.5%	5.0%
2024/25_P12	Blackrod	Northern Trains	62.4%	4.9%
2024/25_P12	Bolton	Northern Trains	64.9%	3.6%
2024/25_P12	Bolton-Upon-Dearne	Northern Trains	72.9%	2.1%
2024/25_P12	Bootle (Cumbria)	Northern Trains	71.2%	2.2%
2024/25_P12	Bradford Forster Square	Northern Trains	95.7%	1.0%
2024/25_P12	Bradford Interchange	Northern Trains	72.3%	3.3%
2024/25_P12	Bramhall	Northern Trains	87.5%	1.1%
2024/25_P12	Bramley (West Yorkshire)	Northern Trains	72.0%	2.5%
2024/25_P12	Bredbury	Northern Trains	90.6%	2.6%
2024/25_P12	Bridlington	Northern Trains	89.7%	6.0%
2024/25_P12	Brighouse	Northern Trains	81.4%	1.9%
2024/25_P12	Brinnington	Northern Trains	90.5%	2.6%

2024/25_P12	Broad Green	Northern Trains	80.9%	4.6%
2024/25_P12	Broomfleet	Northern Trains	82.4%	3.0%
2024/25_P12	Burley Park	Northern Trains	72.1%	2.4%
2024/25_P12	Burley-In-Wharfedale	Northern Trains	87.0%	0.8%
2024/25_P12	Burnage	Northern Trains	71.7%	6.8%
2024/25_P12	Burnley Central	Northern Trains	83.2%	5.9%
2024/25_P12	Burnley Manchester Road	Northern Trains	78.7%	5.3%
2024/25_P12	Burscough Bridge	Northern Trains	78.5%	3.8%
2024/25_P12	Buxton	Northern Trains	96.9%	1.3%
2024/25_P12	Castleford	Northern Trains	75.7%	2.6%
2024/25_P12	Castleton (Manchester)	Northern Trains	80.9%	3.8%
2024/25_P12	Cattal	Northern Trains	77.8%	2.3%
2024/25_P12	Chapeltown (South Yorkshire)	Northern Trains	85.2%	1.7%
2024/25_P12	Chathill	Northern Trains	80.0%	1.0%
2024/25_P12	Cheadle Hulme	Northern Trains	87.2%	1.2%
2024/25_P12	Chelford (Cheshire)	Northern Trains	86.6%	1.5%
2024/25_P12	Chester-Le-Street	Northern Trains	75.1%	2.6%
2024/25_P12	Chorley	Northern Trains	65.8%	4.6%
2024/25_P12	Church and Oswaldtwistle	Northern Trains	85.4%	6.2%
2024/25_P12	Church Fenton	Northern Trains	74.7%	3.1%
2024/25_P12	Clitheroe	Northern Trains	92.1%	2.6%
2024/25_P12	Colne	Northern Trains	87.8%	6.5%
2024/25_P12	Congleton	Northern Trains	84.1%	0.9%
2024/25_P12	Conisbrough	Northern Trains	84.3%	1.7%
2024/25_P12	Cononley	Northern Trains	86.5%	1.1%
2024/25_P12	Cottingley	Northern Trains	55.3%	1.7%
2024/25_P12	Cramlington	Northern Trains	88.2%	2.3%
2024/25_P12	Cross Gates	Northern Trains	62.7%	1.5%
2024/25_P12	Crossflatts	Northern Trains	90.8%	1.1%
2024/25_P12	Crowle	Northern Trains	84.7%	0.0%
2024/25_P12	Dalston (Cumbria)	Northern Trains	74.1%	1.7%
2024/25_P12	Darwen	Northern Trains	78.0%	2.8%
2024/25_P12	Davenport	Northern Trains	88.1%	1.3%
2024/25_P12	Deansgate	Northern Trains	63.8%	4.6%
2024/25_P12	Deighton	Northern Trains	59.6%	1.6%
2024/25_P12	Dinsdale	Northern Trains	88.0%	0.9%
2024/25_P12	Dore and Totley	Northern Trains	76.6%	2.3%
2024/25_P12	Dronfield	Northern Trains	83.3%	1.8%
2024/25_P12	Dunston	Northern Trains	84.4%	6.0%
2024/25_P12	Eaglescliffe	Northern Trains	77.8%	1.2%
2024/25_P12	Earlestown	Northern Trains	73.3%	4.1%
2024/25_P12	East Didsbury	Northern Trains	69.8%	7.1%

2024/25_P12	Eastington	Northern Trains	80.0%	2.2%
2024/25_P12	Eccles (Manchester)	Northern Trains	63.9%	7.4%
2024/25_P12	Edge Hill	Northern Trains	81.2%	4.0%
2024/25_P12	Fairfield	Northern Trains	89.3%	2.8%
2024/25_P12	Featherstone	Northern Trains	76.3%	2.7%
2024/25_P12	Ferriby	Northern Trains	81.7%	3.2%
2024/25_P12	Fitzwilliam	Northern Trains	74.1%	1.4%
2024/25_P12	Foxfield	Northern Trains	74.7%	2.7%
2024/25_P12	Frizinghall	Northern Trains	91.1%	1.0%
2024/25_P12	Furness Vale	Northern Trains	92.4%	1.3%
2024/25_P12	Gargrave	Northern Trains	87.3%	0.4%
2024/25_P12	Gatley	Northern Trains	68.5%	7.1%
2024/25_P12	Gilberdyke	Northern Trains	81.8%	2.3%
2024/25_P12	Glossop	Northern Trains	86.6%	2.7%
2024/25_P12	Goldthorpe	Northern Trains	76.3%	2.1%
2024/25_P12	Goole	Northern Trains	82.5%	2.7%
2024/25_P12	Goostrey	Northern Trains	88.3%	1.5%
2024/25_P12	Gorton	Northern Trains	85.8%	2.6%
2024/25_P12	Greenbank	Northern Trains	88.7%	1.6%
2024/25_P12	Greenfield	Northern Trains	65.1%	2.4%
2024/25_P12	Grindleford	Northern Trains	81.1%	2.4%
2024/25_P12	Guide Bridge	Northern Trains	90.0%	2.2%
2024/25_P12	Guiseley	Northern Trains	91.0%	0.7%
2024/25_P12	Hadfield	Northern Trains	88.9%	2.1%
2024/25_P12	Halifax	Northern Trains	74.2%	3.8%
2024/25_P12	Haltwhistle	Northern Trains	85.8%	3.0%
2024/25_P12	Hammerton	Northern Trains	77.0%	2.3%
2024/25_P12	Handforth	Northern Trains	90.1%	1.3%
2024/25_P12	Hapton	Northern Trains	83.4%	5.6%
2024/25_P12	Harrogate	Northern Trains	70.8%	2.0%
2024/25_P12	Hartlepool	Northern Trains	67.6%	4.5%
2024/25_P12	Hatfield and Stainforth	Northern Trains	82.5%	2.1%
2024/25_P12	Hathersage	Northern Trains	80.0%	2.4%
2024/25_P12	Hazel Grove	Northern Trains	89.4%	1.4%
2024/25_P12	Headingley	Northern Trains	75.3%	2.4%
2024/25_P12	Heald Green	Northern Trains	70.6%	7.0%
2024/25_P12	Hebden Bridge	Northern Trains	67.9%	2.5%
2024/25_P12	Hellifield	Northern Trains	86.6%	0.4%
2024/25_P12	Hensall	Northern Trains	84.5%	1.4%
2024/25_P12	Hexham	Northern Trains	87.1%	4.4%
2024/25_P12	Hindley	Northern Trains	82.0%	3.0%
2024/25_P12	Holmes Chapel	Northern Trains	83.9%	1.4%

2024/25_P12	Hornbeam Park	Northern Trains	73.4%	2.3%
2024/25_P12	Horsforth	Northern Trains	76.2%	2.2%
2024/25_P12	Howden	Northern Trains	75.8%	1.5%
2024/25_P12	Huncoat	Northern Trains	86.6%	5.6%
2024/25_P12	Huyton	Northern Trains	81.7%	4.1%
2024/25_P12	Ilkley	Northern Trains	94.1%	0.7%
2024/25_P12	Irlam	Northern Trains	70.6%	4.4%
2024/25_P12	Keighley	Northern Trains	90.1%	0.9%
2024/25_P12	Kirk Sandall	Northern Trains	83.5%	2.7%
2024/25_P12	Kirkby Stephen	Northern Trains	87.5%	0.2%
2024/25_P12	Kirkham and Wesham	Northern Trains	83.1%	5.3%
2024/25_P12	Kiveton Park	Northern Trains	91.4%	1.4%
2024/25_P12	Knaresborough	Northern Trains	75.1%	2.2%
2024/25_P12	Knottingley	Northern Trains	87.6%	4.6%
2024/25_P12	Layton (Lancs)	Northern Trains	80.2%	6.2%
2024/25_P12	Lea Green	Northern Trains	68.8%	4.9%
2024/25_P12	Leyland	Northern Trains	80.0%	5.4%
2024/25_P12	Littleborough	Northern Trains	80.8%	3.9%
2024/25_P12	Low Moor	Northern Trains	72.1%	1.9%
2024/25_P12	Manchester Oxford Road	Northern Trains	60.2%	3.9%
2024/25_P12	Manchester Victoria	Northern Trains	77.6%	3.4%
2024/25_P12	Manors	Northern Trains	90.3%	2.0%
2024/25_P12	Marple	Northern Trains	87.7%	2.5%
2024/25_P12	Marsden (Yorks)	Northern Trains	63.9%	2.5%
2024/25_P12	Maryport	Northern Trains	72.1%	1.5%
2024/25_P12	Mauldeth Road	Northern Trains	71.3%	6.8%
2024/25_P12	Meadowhall	Northern Trains	77.6%	2.0%
2024/25_P12	MetroCentre	Northern Trains	87.1%	4.7%
2024/25_P12	Mexborough	Northern Trains	81.4%	1.7%
2024/25_P12	Micklefield	Northern Trains	57.7%	1.6%
2024/25_P12	Millom	Northern Trains	72.7%	2.2%
2024/25_P12	Mirfield	Northern Trains	63.7%	2.1%
2024/25_P12	Mobberley	Northern Trains	85.7%	1.7%
2024/25_P12	Moorthorpe	Northern Trains	78.4%	2.4%
2024/25_P12	Morecambe	Northern Trains	85.4%	4.4%
2024/25_P12	Morley	Northern Trains	63.7%	2.5%
2024/25_P12	Morpeth	Northern Trains	80.6%	1.9%
2024/25_P12	Mossley (Manchester)	Northern Trains	62.6%	2.4%
2024/25_P12	Mossley Hill	Northern Trains	84.8%	5.1%
2024/25_P12	Moston	Northern Trains	76.8%	3.8%
2024/25_P12	Mouldsworth	Northern Trains	85.4%	1.7%
2024/25_P12	Mytholmroyd	Northern Trains	67.6%	3.1%

2024/25_P12	New Pudsey	Northern Trains	73.0%	3.0%
2024/25_P12	Newton-Le-Willows	Northern Trains	71.4%	5.3%
2024/25_P12	Normanton	Northern Trains	73.3%	1.5%
2024/25_P12	North Road (Darlington)	Northern Trains	85.2%	2.7%
2024/25_P12	Nunthorpe	Northern Trains	78.1%	3.8%
2024/25_P12	Outwood	Northern Trains	80.6%	1.6%
2024/25_P12	Padgate	Northern Trains	74.4%	3.4%
2024/25_P12	Pannal	Northern Trains	75.7%	2.3%
2024/25_P12	Patricroft	Northern Trains	60.4%	6.8%
2024/25_P12	Pegswood	Northern Trains	84.5%	1.4%
2024/25_P12	Penistone	Northern Trains	80.6%	0.8%
2024/25_P12	Pontefract Baghill	Northern Trains	56.6%	5.6%
2024/25_P12	Pontefract Monkhill	Northern Trains	80.1%	3.3%
2024/25_P12	Pontefract Tanshelf	Northern Trains	77.9%	2.7%
2024/25_P12	Poppleton	Northern Trains	73.0%	2.3%
2024/25_P12	Poulton-Le-Fylde	Northern Trains	84.1%	6.0%
2024/25_P12	Poynton	Northern Trains	87.6%	1.1%
2024/25_P12	Prestbury	Northern Trains	86.8%	1.1%
2024/25_P12	Prudhoe	Northern Trains	85.2%	4.9%
2024/25_P12	Rainford	Northern Trains	89.5%	3.4%
2024/25_P12	Rainhill	Northern Trains	68.3%	3.7%
2024/25_P12	Ravensthorpe	Northern Trains	52.2%	1.8%
2024/25_P12	Redcar Central	Northern Trains	79.1%	3.6%
2024/25_P12	Rishton	Northern Trains	86.0%	5.5%
2024/25_P12	Roby	Northern Trains	81.1%	4.4%
2024/25_P12	Rochdale	Northern Trains	74.1%	3.0%
2024/25_P12	Romiley	Northern Trains	90.8%	2.5%
2024/25_P12	Rose Grove	Northern Trains	84.2%	5.8%
2024/25_P12	Rose Hill Marple	Northern Trains	96.2%	2.3%
2024/25_P12	Rotherham Central	Northern Trains	77.7%	2.5%
2024/25_P12	Salford Central	Northern Trains	79.2%	3.1%
2024/25_P12	Salford Crescent	Northern Trains	79.2%	3.4%
2024/25_P12	Saltaire	Northern Trains	92.8%	1.1%
2024/25_P12	Saltburn	Northern Trains	88.9%	3.0%
2024/25_P12	Saltmarshe	Northern Trains	79.5%	3.1%
2024/25_P12	Salwick	Northern Trains	89.4%	2.1%
2024/25_P12	Sandal and Agbrigg	Northern Trains	78.2%	1.4%
2024/25_P12	Sandbach	Northern Trains	85.6%	1.5%
2024/25_P12	Seaham	Northern Trains	65.7%	3.5%
2024/25_P12	Seaton Carew	Northern Trains	67.2%	3.3%
2024/25_P12	Sellafield	Northern Trains	65.5%	1.5%
2024/25_P12	Sherburn-In-Elmet	Northern Trains	82.5%	3.0%

2024/25_P12	Shipley (Yorks)	Northern Trains	90.3%	0.9%
2024/25_P12	Shireoaks	Northern Trains	91.4%	1.4%
2024/25_P12	Skipton	Northern Trains	94.4%	0.9%
2024/25_P12	Slaithwaite	Northern Trains	58.5%	2.5%
2024/25_P12	Smithy Bridge	Northern Trains	81.6%	4.1%
2024/25_P12	South Elmsall	Northern Trains	87.6%	0.5%
2024/25_P12	Sowerby Bridge	Northern Trains	66.7%	3.1%
2024/25_P12	St Helens Central	Northern Trains	89.0%	6.1%
2024/25_P12	St Helens Junction	Northern Trains	66.6%	3.7%
2024/25_P12	Starbeck	Northern Trains	70.9%	2.2%
2024/25_P12	Steeton and Silsden	Northern Trains	89.8%	1.1%
2024/25_P12	Stockton	Northern Trains	65.8%	3.3%
2024/25_P12	Streethouse	Northern Trains	77.0%	2.7%
2024/25_P12	Styal	Northern Trains	80.1%	2.2%
2024/25_P12	Sunderland	Northern Trains	71.1%	4.4%
2024/25_P12	Swinton (South Yorks)	Northern Trains	79.8%	2.1%
2024/25_P12	Thorne North	Northern Trains	82.5%	2.9%
2024/25_P12	Thorne South	Northern Trains	87.8%	0.0%
2024/25_P12	Thurnscoe	Northern Trains	75.1%	2.1%
2024/25_P12	Ulleskelf	Northern Trains	82.5%	3.8%
2024/25_P12	Ulverston	Northern Trains	75.7%	4.9%

2024/25_P12	Wakefield Kirkgate	Northern Trains	72.9%	1.8%
2024/25_P12	Walkden	Northern Trains	89.3%	3.5%
2024/25_P12	Walsden	Northern Trains	85.9%	4.0%
2024/25_P12	Warrington Central	Northern Trains	73.3%	4.3%
2024/25_P12	Wavertree Technology Park	Northern Trains	80.5%	4.5%
2024/25_P12	Weeton	Northern Trains	74.3%	2.3%
2024/25_P12	West Allerton	Northern Trains	80.3%	5.5%
2024/25_P12	Whiston	Northern Trains	64.4%	3.6%
2024/25_P12	Whitby	Northern Trains	78.8%	2.9%
2024/25_P12	Whitehaven	Northern Trains	62.1%	1.2%
2024/25_P12	Whitley Bridge	Northern Trains	81.7%	1.4%
2024/25_P12	Widdrington	Northern Trains	81.7%	1.4%
2024/25_P12	Widnes	Northern Trains	74.0%	5.3%
2024/25_P12	Wigan Wallgate	Northern Trains	82.5%	2.6%
2024/25_P12	Wigton	Northern Trains	71.8%	1.7%
2024/25_P12	Wilmslow	Northern Trains	78.4%	1.8%
2024/25_P12	Windermere	Northern Trains	92.6%	3.7%
2024/25_P12	Woodlesford	Northern Trains	90.4%	2.0%
2024/25_P12	Woodley	Northern Trains	95.0%	2.8%
2024/25_P12	Woods Moor	Northern Trains	88.8%	1.3%
2024/25_P12	Workington	Northern Trains	65.2%	1.3%
2024/25_P12	Worksop	Northern Trains	91.9%	1.6%

#### **Additional information by region**

##### **West – this region includes Lancashire, Cumbria and Merseyside**

###### **Craig Harrop, Regional Director for the West & Central, and his team, will be delivering:**

Short Term – there is work taking place, alongside other train companies, to reduce congestion at Liverpool Lime Street.

Medium Term – working with Network Rail, we will deliver improvements that improve reliability and punctuality of our service.

Long Term – delivery of enhancements as part of the Manchester Northwest Transformation Programme. This programme will reduce congestion through Manchester of all train companies that travel through the city and to or from the west.

##### **Central – Greater Manchester and surrounding areas**

Short Term – upgrades to Manchester Victoria station to reduce congestion and help with platform management.

Medium Term – working with Network Rail, we will deliver improvements aimed at improving reliability and punctuality of our services.

Long Term – delivery, through the Manchester Northwest Transformation Programme, of improved reliability and punctuality of services into and travelling through Manchester.

##### **East – Yorkshire**

###### **Kerry Peters - Regional Director for the East, and her team, will be delivering:**

Short Term – working with Network Rail and British Transport Police to reduce the number of trespass and antisocial behaviour on the railway.

Medium Term – introduction of the East Coast Mainline timetable in December 2025.

Long Term – with Network Rail, we will reduce delays in autumn caused by slippery rails by carrying out targeted tree management and delivering improvements to our trains.

##### **North East – Tyneside, Teesside and Wearside**

###### **Jason Wade Regional Director for the North East, and his team, will be delivering:**

Short Term – working with Network Rail and British Transport Police to reduce the number of trespass and antisocial behaviour on the railway.

Medium Term – implementation of the East Coast Mainline timetable in December 2025.

Long Term - with Network Rail, we will reduce the impact of delays in autumn caused by slippery rails by carrying out targeted tree and vegetation management and delivering improvements to our trains.

We are also working closely with Network Rail to deliver the Transpennine Route Upgrade that is the biggest infrastructure project in a generation and will transform journeys in the north of England.

**To find out about other operator's trains performance at this station please go to <https://dataportal.orr.gov.uk/performance>**

