

From 2 March 2025 to 31 March 2025

|          | Short Formed | All Cancellations | On Time | Time to 3 | Time to 15 |
|----------|--------------|-------------------|---------|-----------|------------|
| NORTHERN | 2,917 (4.2%) | 1,825 (2.5%)      | 65.6%   | 85.0%     | 98.7%      |

| Our Service Group Performance      |              |                   |         |           |            |            |           |           |
|------------------------------------|--------------|-------------------|---------|-----------|------------|------------|-----------|-----------|
|                                    | Short Formed | All Cancellations | On Time | Time to 3 | Time to 15 | 30-59      | 60-119    | 120+      |
| Tyne Tees & Wear                   | 79<br>1.2%   | 190<br>2.7%       | 72.3%   | 87.1%     | 98.7%      | 18<br>0.3% | 1<br>0.0% | 0<br>0.0% |
| Lancashire & Cumbria Local         | 10<br>0.2%   | 223<br>4.3%       | 66.8%   | 83.9%     | 98.1%      | 8<br>0.2%  | 4<br>0.1% | 0<br>0.0% |
| West & North Yorkshire Inter Urban | 413<br>4.0%  | 227<br>2.1%       | 55.2%   | 78.7%     | 98.0%      | 38<br>0.4% | 3<br>0.0% | 0<br>0.0% |
| West & North Yorkshire Local       | 530<br>4.3%  | 176<br>1.4%       | 68.3%   | 88.2%     | 99.2%      | 3<br>0.0%  | 1<br>0.0% | 0<br>0.0% |
| South & East Yorkshire Inter Urban | 54<br>1.0%   | 141<br>2.6%       | 69.1%   | 87.2%     | 98.8%      | 14<br>0.3% | 4<br>0.1% | 0<br>0.0% |
| South & East Yorkshire             | 435<br>10.0% | 134<br>3.0%       | 67.0%   | 86.5%     | 98.9%      | 8<br>0.2%  | 0<br>0.0% | 0<br>0.0% |
| North Manchester                   | 569<br>11.2% | 182<br>3.4%       | 68.5%   | 85.7%     | 98.9%      | 3<br>0.1%  | 0<br>0.0% | 0<br>0.0% |
| Merseyrail City Lines              | 265<br>7.7%  | 129<br>3.8%       | 55.2%   | 77.9%     | 98.6%      | 2<br>0.1%  | 0<br>0.0% | 0<br>0.0% |
| South Manchester                   | 314<br>2.7%  | 195<br>1.7%       | 67.9%   | 88.1%     | 99.3%      | 13<br>0.1% | 5<br>0.0% | 0<br>0.0% |
| Lancashire & Cumbria Inter Urban   | 248<br>3.7%  | 230<br>3.5%       | 67.3%   | 84.7%     | 98.3%      | 11<br>0.2% | 1<br>0.0% | 0<br>0.0% |

Unfortunately things don't always go to plan. The following incidents caused significant delay and c..

|          |                                   | Minutes | Cancellations |
|----------|-----------------------------------|---------|---------------|
| 02 March | Vandalism - Doncaster             | 37      | 22.0          |
| 07 March | Debris on line - Workington       | 33      | 20.0          |
|          | Track Circuit failure - Sheffield | 700     | 49.0          |
| 15 March | Overhead line issue - Ashburys    | 151     | 20.0          |
| 19 March | Power failure - Burscough Bridge  | 98      | 23.0          |

The above incidents had a combined impact of 134 cancellations and 1,019 minutes delay which resulted in disruption to 250 Northern services.

Definitions

|                   |                                                                                      |
|-------------------|--------------------------------------------------------------------------------------|
| Short Formed      | Services run with less than planned capacity                                         |
| All cancellations | Services subject to cancellation (full/part)                                         |
| On Time           | Percentage of Recorded Station Stops called at on time or early                      |
| Time to 3         | Percentage of Recorded Station Stops called at within 3 minutes of the planned time  |
| Time to 15        | Percentage of Recorded Station Stops called at within 15 minutes of the planned time |
| 30-59             | Services arriving at the planned destination between 30 minutes and 59 minutes late  |
| 60-119            | Services arriving at the planned destination between 60 minutes and 119 minutes late |
| 120+              | Services arriving at the planned destination more than 119 minutes late              |

Scan the QR code to see performance data for this station.

