



# Train performance at St Helens Central railway station

## How reliable were train services at St Helens Central station recently?

4-week period from	Train punctuality at St Helens Central	Trains cancelled at St Helens Central
	81.8%	7.3%
 NORTHERN	88.5%	2.3%
	85.2%	4.8%

### What are we doing to improve:

West – this region includes Lancashire, Cumbria and Merseyside

Craig Harrop, Regional Director for the West & Central, and his team, will be delivering:

- Short Term – there is work taking place, alongside other train companies, to reduce congestion at Liverpool Lime Street.
- Medium Term – working with Network Rail, we will deliver improvements that improve reliability and punctuality of our service.
- Long Term – delivery of enhancements as part of the Manchester Northwest Transformation Programme. This programme will reduce congestion through Manchester of all train companies that travel through the city and to or from the west.

Punctuality is the percentage of trains that arrived within three minutes of the scheduled time.

Cancelled means the percentage of trains that were scheduled to, but didn't stop, at this station. This does not include trains which didn't stop at this station if the decision was made before 22:00 the previous day.

