

## Useful contact details



### Fares and service information

National Rail Enquiries  
visit [nationalrail.co.uk](https://nationalrail.co.uk)  
call **03457 48 49 50**  
textphone **0345 60 50 600**



### Customer helpline

For comments and enquiries  
visit [northernrailway.co.uk/comments](https://northernrailway.co.uk/comments)  
call **0800 200 6060**



facebook /[northernassist](https://www.facebook.com/northernassist)



@[northernassist](https://twitter.com/northernassist)



### Access or disabled information and assistance

call **0800 138 5560**  
email [assistance@northernrailway.co.uk](mailto:assistance@northernrailway.co.uk)



### Lost property

email [lostproperty@northernrailway.co.uk](mailto:lostproperty@northernrailway.co.uk)  
call **0800 200 6060**

### Correspondence

**Customer Experience Centre**  
Freepost NORTHERN RAILWAY



### British Transport Police

call **0800 40 50 40** text **61016**

This timetable is also available online and you can download it to your mobile. This saves space in your pocket or bag, as well as paper and the planet! [northernrailway.co.uk/timetables](https://northernrailway.co.uk/timetables)

All our policy documents can be found at  
[northernrailway.co.uk/legal](https://northernrailway.co.uk/legal)

# Train times

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15 December 2024 –  
17 May 2025

## Alnmouth, Morpeth and Ashington to Newcastle and Metrocentre

- Parking available
- Staff in attendance
- Bicycle store facility
- Metro Interchange stations
- Disabled assistance available
- Airport link



NORTHERN

Go do your thing

This timetables shows the train services we provide, and some by LNER, Cross Country, TransPennine and East Coast Trains to give complete service between **Chathill, Alnmouth, Morpeth and Newcastle**. Also train services between **Ashington and Newcastle**.

## How to read this timetable



Look down the left hand column for your departure station. Read across until you find a suitable departure time. Read down the column to find the arrival time at your destination. Through services are shown in bold type (this means you won't have to change trains). Connecting services are shown in light type. If you travel on a connecting service, change at the next station shown in bold or if you arrive on a connecting service, change at the last station shown in bold, unless a footnote advises otherwise.

## Minimum connection times



All stations have a minimum connection time of 5 minutes unless stated. Newcastle 8 minutes.

## Community Rail Partnerships and community groups



We support a number of active community rail partnerships (CRPs) across our network. CRPs bring together local communities and the rail industry to deliver benefits to both, and encourage use of the lines they represent.

Some stations on this route are adopted by local community groups. For more information visit [northernrailway.co.uk/community](https://northernrailway.co.uk/community)

## Planning your journey



### National Rail Enquiries

For full details of all train times, fares and rail travel information anywhere on the national rail network, call **03457 48 49 50**, or visit **[nationalrail.co.uk](https://nationalrail.co.uk)**

### TrainTracker™

For up to date travel information and live departures direct to your mobile, text your station **name** or **location code** to **8 49 50**.

Customers with disabilities or restricted mobility are encouraged to contact our **Customer Experience Centre** who will book assistance for you.

Call: **0800 138 5560**

Textphone: **0800 138 5561**

Email: **[assistance@northernrailway.co.uk](mailto:assistance@northernrailway.co.uk)**

## Improving our railway



Engineering work to help improve our services sometimes affects trains, particularly at weekends and bank holidays.

Visit: **[northernrailway.co.uk/improvements](https://northernrailway.co.uk/improvements)** or call National Rail Enquiries: **03457 48 49 50** to check before you travel.

## Delay Repay



You can claim Delay Repay if one of our trains is late or cancelled and as a result you get to your destination station later than scheduled, whether it is our fault or not.

Visit **[northernrailway.co.uk/delayrepay](https://northernrailway.co.uk/delayrepay)** for more information.

Whilst every care has been taken to ensure the accuracy of the information contained in this timetable, we can accept no liability for any inaccuracies, and reserve the right to change information without further notice. Visit our website for the most up to date timetables and check before you travel.